
CORPORATE SOCIAL RESPONSIBILITY POLICY

Patel assumes the commitment to continue working to assure quality and environmental management in all of its process in accordance with the ISO 14001 standards, and to fulfil all legal requirements established in the area of health and safety at work and food safety. It also voluntarily integrates the corporate social responsibility criteria within its reach to contribute to sustainable development at the economic, social and environmental level of its surroundings and of the community where it operates.

Within this framework, Patel agrees to:

- Make products that meet the food quality and safety standards implemented, with food self-control systems based on international standards.
- Work to move forward in understanding the needs of the customers, in order to meet their requirements and achieve their satisfaction.
- Advance in continuous improvement in the area of quality and environmental management.
- Assure the fulfilment of current legislation.
- Extend its corporate social responsibility commitment to all those connected to Patel (customers, suppliers, etc.)
- Collaborate as a priority with local suppliers and neighbouring municipalities.
- Offer quality occupation and decent working conditions.
- Work for the integration and non-discrimination of staff in Patel.
- Follow ethical and safe working processes and cover all staff training needs.
- Assure the integration of occupational risk prevention so that each worker knows and fulfils the established health and safety regulations.
- Minimise environmental impact and work for continuous environmental improvement in all activities, assuring maximum respect for the environment.
- Efficiently use all natural resources, raw materials and energy, reducing their consumption to the necessary minimums and systematically reducing the production of waste, tipping and emissions into the atmosphere wherever possible and technically viable.
- Participate in social action initiatives that contribute to the well-being of society.
- Promote commercial ethics, favouring free-market practices and rejecting all kinds of illegal or fraudulent practice and implementing effective mechanisms of prevention and vigilance.
- Establish channels of communication and dialogue and favour relations with the stakeholders to achieve harmony between the business values and social expectations and adapt the business strategies as far as possible to its interests, concerns and needs.

This policy is complemented with the different corporate policies approved by Patel that might be directly related to the matters at issue.

Policy approved on 3 November 2016 by Xavier Planas Plant Manager of Patel S.A.U.

